



Date: October 3, 2011

To: all DMI users

From: John Holtgraves

Subject: Rushing docs & funding for this week

The funders and docs are getting a very large volume of emails asking about their rush request on files. Please note that the current turn times are at 48 hrs for docs and 48 hrs for funding review of the file. I know every file is very important but I'm asking if you have already put in a rush request please **do not email the funder or docs person directly**. By doing that it is slowing them down trying to get back to everyone. Please trust the system with Denise and her team are doing their very best to make this happen on time for everyone.

So for now please stop emailing the funding and docs on your rush files. If you have a question that needs to have an answer to it, please send them to Denise and myself for this next week please.

Thank you

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